



Association Payment Processing Changes

Dear Homeowners.

Please note that your current payment provider, ClickPay, will be moving their lockbox facility to a new, state-of-the-art location in order to enhance and provide an improved service experience to our homeowners. Due to this change, the mailing address for you to submit payments by paper check, Online Bill Pay and money order will be changing effective **October 1, 2021**.

Please note that any paper-based payments sent to the old mailing address will be temporarily forwarded to the new lockbox and will continue to be processed through ClickPay.

NEW MAILING ADDRESS FOR PAYMENTS

If you choose to continue paying by paper check, money order, or online bill pay through your bank, please remit payments to the following new mailing address beginning with your next billing period: **January 1, 2022**

Harvest HOA c/o FirstService Residential P.O. Box 30343 Tampa, FL 33630-3343

When mailing payment please be sure to include your account number on your check. If you do not know your account number, please contact your HOA office. When paying your association fees through your personal bank account you will be required to update the payee's address as listed above. Please remember we cannot accept payments at the HOA office.

ONLINE PAYMENTS & BILLING

If you choose to submit payment online, please visit ClickPay at www.ClickPay.com/FirstService

Through this platform, you can view your ongoing balance due and make one-time or automatic payments from your smartphone, tablet or other media device. Payments can be made online through ClickPay at no cost to you when paying by e-check (ACH) from a bank account, or for a nominal fee when paying by credit or debit card.

For any questions, please contact ClickPay online at www.ClickPay.com/GetHelp.

Thank you,

FirstService Residential and your Harvest HOA